

QUALITY POLICY STATEMENT

KESTL is committed to providing quality services that consistently satisfy customer requirements and comply with all statutory, regulatory, legal rind other requirements. KESTL shall accomplish this by:

- Effectively operating a Quality Management System (QMS) compliant with ISO 9001:2008 unit tether regulatory requirements;
- Establishing measurable quality objectives bases on customer and company requirements;
- Facilitating annual management review meetings at the corporate level to review the quality objectives, quality policy, audit results, customer satisfaction survey results, customer complaints and any other relevant operational performance metrics and use the findings to continually improve the effectiveness of the QMS and company operations;
- Ensuring effective training and competence throughout processes;
- Ensuring effective communication throughout processes;
- Ensuring that staff are aware of all the elements of the QMS and that they share the same commitment to providing excellent quality and customer satisfaction.

Douglas De Freitas

President

03rd January, 2024

Date Reviewed